

DR HARBIDGE & PARTNERS KIDSGROVE



Patients
Participation
Group

Patients Participation Group Newsletter

The first meeting of the Patient Participation Group (PPG) for Dr Harbidge & Partners took place in December 2016.

Why?

PPG's have been introduced to create a stronger relationship between patients and their practices, which is critical to the provision of high-quality general practice.

How?

Regular meetings and encourage new members to join.

Share good practice by networking with other PPG's in the area.

Survey of patient's needs and opinions

Communicate through the newsletter, with patients in the surgery and local media.

Publish updates via the Practice website and Facebook.

Advise of Flu jab dates, Carers week, maternity support
Create a directory of support groups

What?



Identify the current challenges in practice and work toward finding solutions:-

Appointment availability

Pressure on reception staff to accommodate patient demands

Reduce the number of

Issue 1

February 2017

What's next

Expand the PPG

Communicate

Patient Survey

Local health services directory

Identify issues

Next Meeting

23rd February 2017 1.00pm

Join the PPG TODAY

- Your chance to be heard
- Build a 2 way relationship between patients and the practice
- Promote awareness of local health services
- Assist the practice in improving services e.g. appointments, flu days.
- Represent patients views
- Establish a link with

If you would like to join our Patient Participation Group, please give your details to our receptionist.

Contacts

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